

Privacy Notice — Volunteer Registration (crews.eventhelper.dk)

Last updated: 24/07/2026

1. Who is responsible for your data

The data controller for your basic registration account is:

Nidavellier s.r.o.

Na Čečeličce 855/7
150 00 Prague
Czech Republic
IČO: 174 66 326

Contact: info@nidavellier.com

2. What data we collect and why

When you create an account on crews.eventhelper.dk to be able to sign up for volunteer events, we collect:

- First name and last name
- Email address
- Date of birth
- Phone prefix and phone number
- Postcode
- Gender (man / woman / other)
- T-shirt size
- Password (stored securely, hashed)

Purpose and legal basis: This information is collected to create and administer your user account, so that you can browse and register for volunteer events on the platform. Processing this data is necessary for us to provide you with the account and service you are requesting — this is our legal basis under Article 6(1)(b) GDPR (performance of a contract / steps prior to entering a contract with you).

Date of birth is collected because most events have a minimum volunteer age (commonly 16), and we or the event organiser need to verify eligibility.

Gender and T-shirt size are collected for practical and logistical reasons in connection with event execution, including the distribution of crew apparel and the allocation of on-site facilities.

3. Who we share your data with

Your account data is **not shared automatically** with anyone beyond what is needed to operate the platform (e.g. hosting providers).

When you choose to sign up for a **specific event**, and you accept that event's own privacy notice/GDPR terms, your relevant registration data is transferred to that event's organiser, who becomes an independent data controller for the purposes of running that event. Each event organiser's own privacy notice governs how they use your data from that point on.

We do not sell your data or share it with third parties for marketing purposes.

4. How long we keep your data

We retain your account data for as long as your account exists. If you delete your account, we delete your personal data, except where we are required to keep certain records by law. Your account will be deleted automatically after 36 months of inactivity.

5. Your rights

Under GDPR, you have the right to:

- Access the personal data we hold about you
- Correct inaccurate data
- Request deletion of your data (right to be forgotten)
- Restrict or object to processing
- Data portability
- Withdraw consent, where processing is based on consent
- Lodge a complaint with a data protection supervisory authority

To exercise any of these rights, contact us at info@nidavellier.com.

6. Where your data is stored

Stored within the EU and processed under EU law.

7. Changes to this notice

We may update this notice from time to time. The current version will always be available at:

https://crews.eventhelper.dk/privacy_policies/event-helper-crews-privacy_notice-en.pdf